

To redress grievances of students and staff related to unfair practices, admission, examination, discrimination, service, issues, or violation of UGC regulations.

As per UGC redressal of (Grievances of students) Regulations, 2003 and related notifications.

Functions of Ombudsperson:-

1. Receive complaints from students or staff regarding grievances in the college.
2. Conduct fair inquiries and recommend actions to the college management.
3. Ensure that students rights are protected according to UGC norms.
4. Submit annual reports to the affiliating university and the UGC.

In accordance with the University Grants Commission Redressal of Grievances of students/ Regulations, 2023 an ombudsperson serves as an independent authority to ensure justice and adherence to UGC norms related to admissions, examinations, results, discrimination or any other unfair practices.

Functions and Responsibilities:-

- Receive and address grievances from students related to admissions, examinations, discrimination, delay in results. Or any UGC violation.
- Recommend appropriate action to the institution or affiliating university.
- Ensure a fair hearing for all parties involved.
- Submit annual reports on grievance redressal to the affiliating university and UGC.

How to submit a Grievance:-

1. Online:- Through the institutional Grievance Redressal portal available on the college website.
2. Email:- grievancecel.sce@gmail.com
3. Offline:- Submit a written complaint to the Principal Grievance Redressal of the college.